Dear Parents/Carers

Hopscotch Breakfast & After School Club

I would like to thank all those who wrote to me with questions and concerns regarding our Hopscotch Club due to start on our return in September, also those that were able to come and meet with me at school this morning.

Some of the specific issues raised were:

1: Cost of the breakfast club is too high
2: Will the club accept childcare vouchers?
3: Can parents book a slot as required as opposed to a whole term?
4: What happens if parents cancel a booking?
5: Can the after school provision be later than 6pm?
6: How are payments to be made?

Point 1
Following the issues raised, and in comparison to other providers locally, it has been decided that the cost of the club will change to £5 for before school but remain at £10 for after school. We wish to provide a fair service that supports the families in our community in an environment known to them with staff that they know and who know them.

Point 2
Yes, I can confirm that the school will be accepting childcare vouchers.

Point 3
Yes parents can book in when they require the service if there is space. There is a better chance of securing a space the more notice that is given.

Point 4
If parents cancel a booking (due to, for example, illness or family emergency) on the day they will not be reimbursed but that payment will reserve a future slot. If parents cancel a session having given notice, then the payment can be used for a future booking. If a session is not cancelled, parents will be charged.
Point 5
At the moment the club is running until 5:50pm. If there is enough demand from parents for that time to move later, then it will be reconsidered.

Point 6
Payments are to be made using your child’s account via the schools online cashless system. If parents can indicate by 18th July the days that they would like reserved on the first week back, payments can be set up and a notification will be sent via text in the usual way.

Any further comments or questions that you might have are welcome and please forward these by emailing the school office.

With kind regards

[Signature]

Mr G Jamieson
Head of School (with effect from September 2018)